

# Payment Card Industry Data Security Standard

# **Attestation of Compliance for Report** on Compliance – Service Providers

Version 4.0

Revision 1

Publication Date: December 2022



# PCI DSS v4.0 Attestation of Compliance for Report on Compliance – Service Providers

Entity Name: Rebilly, Inc. dba Rebilly, SRL

Assessment End Date: 7-Aug-2024

Date of Report as noted in the Report on Compliance: 14-Aug-2024



### **Section 1** Assessment Information

#### Instructions for Submission

This Attestation of Compliance (AOC) must be completed as a declaration of the results of the service provider's assessment against the *Payment Card Industry Data Security Standard (PCI DSS) Requirements and Testing Procedures ("*Assessment"). Complete all sections. The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the entity(ies) to which this AOC will be submitted for reporting and submission procedures.

This AOC reflects the results documented in an associated Report on Compliance (ROC). Associated ROC sections are noted in each AOC Part/Section below.

Capitalized terms used but not otherwise defined in this document have the meanings set forth in the PCI DSS Report on Compliance Template.

| Teport on Compilance Template.                |   |  |  |
|---|---|--|--|
| Part 1. Contact Information                   |   |  |  |
| Part 1a. Assessed Entity<br>(ROC Section 1.1) |   |  |  |
| Company name:                                 | Rebilly, Inc.   |  |  |
| DBA (doing business as):                      | Rebilly, SRL  |  |  |
| Company mailing address:                      | Building #3, Suites G1, 2 & 3 Manor Lodge Complex Lodge Hill St. Michael Barbados |  |  |
| Company main website:                         | www.rebilly.com   |  |  |
| Company contact name:                         | Samuel Lafrenaye Lamontagne   |  |  |
| Company contact title:                        | DevOPS Security Manager   |  |  |
| Contact phone number:                         | 512.710.1640  |  |  |
| Contact e-mail address:                       | samuel@rebilly.com  |  |  |
| Part 1b. Assessor<br>(ROC Section 1.1)        | ·   |  |  |
|   |   |  |  |

Provide the following information for all assessors involved in the Assessment. If there was no assessor for a given assessor type, enter Not Applicable.

| PCI SSC Internal Security Assessor(s) |  |  |
|---------------------------------------|--|--|
| ISA name(s):                          | A name(s): Not Applicable                      |  |
| Qualified Security Assessor           |  |  |
| Company name:                         | Dara Security                                  |  |
| Company mailing address:              | 10580 N. McCarran Blvd. #115-337 Reno NV 89503 |  |
| Company website:                      | www.darasecurity.com                           |  |
| Lead Assessor name:                   | Barry Johnson                                  |  |
| Assessor phone number:                | 775.622.5386                                   |  |
| Assessor e-mail address:              | barryj@darasecurity.com                        |  |



| Assessor certificate number:  | 040-001   |  |  |  |
|---|---|--|--|--|
|   |   |  |  |  |
| Part 2. Executive Summary   |   |  |  |  |
| Part 2a. Scope Verification   |   |  |  |  |
| Services that were <u>INCLUDED</u> in th  | e scope of the Assessment (select a   | II that apply):  |  |  |
| Name of service(s) assessed:  | Rebilly Saas Cloud Based Billing Ser  | vice for Subscription Businesses   |  |  |
| Type of service(s) assessed:  |   |  |  |  |
| Hosting Provider:  Applications / software  Hardware  Infrastructure / Network  Physical space (co-location)  Storage  Web-hosting services  Security services  3-D Secure Hosting Provider  Multi-Tenant Service Provider  Other Hosting (specify):  | Managed Services:  Systems security services  IT support Physical security Terminal Management System Other services (specify): | Payment Processing:  ☐ POI / card present  ☐ Internet / e-commerce ☐ MOTO / Call Center ☐ ATM ☐ Other processing (specify): Recurring payments |  |  |
| Account Management  | ☐ Fraud and Chargeback  | ☐ Payment Gateway/Switch   |  |  |
| ☐ Back-Office Services  | ☐ Issuer Processing   | ☐ Prepaid Services   |  |  |
|   | ☐ Loyalty Programs  | Records Management   |  |  |
| ☐ Clearing and Settlement   | ☐ Merchant Services   | ☐ Tax/Government Payments  |  |  |
| ☐ Network Provider  | 1   | 1  |  |  |
| Others (specify):   |   |  |  |  |
| <b>Note:</b> These categories are provided for assistance only and are not intended to limit or predetermine an entity's service description. If these categories do not apply to the assessed service, complete "Others." If it is not clear whether a category could apply to the assessed service, consult with the entity(ies) to which this AOC will be submitted. |   |  |  |  |



| Part 2a. Scope Verification (continue  | Part 2a. Scope Verification (continued)  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Services that are provided by the service provider but were <u>NOT INCLUDED</u> in the scope of the Assessment (select all that apply):  |  |  |  |  |  |  |
| Name of service(s) not assessed:   |  |  |  |  |  |  |
| Type of service(s) not assessed:   |  |  |  |  |  |  |
| Hosting Provider:  Applications / software  Hardware  Infrastructure / Network  Physical space (co-location)  Storage  Web-hosting services  Security services  3-D Secure Hosting Provider  Multi-Tenant Service Provider  Other Hosting (specify): | Managed Services:  Systems security services  IT support  Physical security  Terminal Management System  Other services (specify): |  | Payment Processing:  POI / card present Internet / e-commerce MOTO / Call Center ATM Other processing (specify): |  |  |  |
| Account Management   | ☐ Fraud and Ch   | argeback   | ☐ Payment Gateway/Switch   |  |  |  |
| ☐ Back-Office Services   | ☐ Issuer Proces  | sing   | ☐ Prepaid Services   |  |  |  |
| Billing Management   | ☐ Loyalty Progra   | ams  | Records Management   |  |  |  |
| ☐ Clearing and Settlement  | ☐ Merchant Ser   | vices  | ☐ Tax/Government Payments  |  |  |  |
| ☐ Network Provider   |  |  |  |  |  |  |
| Others (specify):  |  |  |  |  |  |  |
| Provide a brief explanation why any checked services were not included in the Assessment:  |  |  |  |  |  |  |
| Part 2b. Description of Role with Payment Cards (ROC Section 2.1)  |  |  |  |  |  |  |
| Describe how the business stores, processes, and/or transmits account data.  |  | Rebilly is a payment gateway that accepts transactions via proprietary API (https://api.rebillly.com) through AWS and on to one of several destinations/acquirers. Once authorization is received Rebilly returns a token to the merchant via their API. |  |  |  |  |
| Describe how the business is otherwise has the ability to impact the security of account data.   |  |  | D for recurring billing and for token<br>d to chargeback management  |  |  |  |
| Describe system components that coul security of account data.   | d impact the   | Application and web servers along with database servers used for storage.  |  |  |  |  |



#### Part 2c. Description of Payment Card Environment

Provide a high-level description of the environment covered by this Assessment.

#### For example:

- Connections into and out of the cardholder data environment (CDE).
- Critical system components within the CDE, such as POI devices, databases, web servers, etc., and any other necessary payment components, as applicable.
- System components that could impact the security of account data.

Assessment reviewed the environment to include the network deployed at the co-location facilities and in the corporate office, access by entity to the facility from the office locations, and connectivity to and from supported processors. In addition, the development and management of systems and the internal applications were reviewed.

| Indicate whether the environment includes segmentation to reduce the scope of the | ☐ No |
|---|------|
| Assessment.   |      |
| (Refer to the "Segmentation" section of PCI DSS for guidance on segmentation)     |      |

### Part 2d. In-Scope Locations/Facilities (ROC Section 4.6)

List all types of physical locations/facilities (for example, corporate offices, data centers, call centers and mail rooms) in scope for this Assessment.

| Facility Type         | Total Number of Locations (How many locations of this type are in scope) | Location(s) of Facility (city, country) |
|-----------------------|--|---|
| Example: Data centers | 3  | Boston, MA, USA                         |
| Corporate office      | 2  | Montreal QC Canada<br>Austin TX USA     |
| Cloud Data Center     | 1  | AWS Data Center                         |
|                       |  |   |



## Part 2e. PCI SSC Validated Products and Solutions (ROC Section 3.3)

| (ROC Section 3.3)  |   |
|--|---|
| Does the entity use any item identified on any PCI SSC Lists of Validated Products and Solutions*? |   |
| ☐ Yes ⊠ No   |   |
|  | _ |

Provide the following information regarding each item the entity uses from PCI SSC's Lists of Validated Products and Solutions:

| Name of PCI SSC-<br>validated Product or<br>Solution | Version of<br>Product or<br>Solution | PCI SSC Standard to<br>which Product or<br>Solution Was Validated | PCI SSC Listing<br>Reference<br>Number | Expiry Date of<br>Listing |
|--|--------------------------------------|---|--|---------------------------|
|  |                                      |   |  |                           |
|  |                                      |   |  |                           |
|  |                                      |   |  |                           |
|  |                                      |   |  |                           |
|  |                                      |   |  |                           |
|  |                                      |   |  |                           |

<sup>\*</sup> For purposes of this document, "Lists of Validated Products and Solutions" means the lists of validated products, solutions, and/or components, appearing on the PCI SSC website (www.pcisecuritystandards.org) (for example, 3DS Software Development Kits, Approved PTS Devices, Validated Payment Software, Payment Applications (PA-DSS), Point to Point Encryption (P2PE) solutions, Software-Based PIN Entry on COTS (SPoC) solutions, and Contactless Payments on COTS (CPoC) solutions).



### Part 2f. Third-Party Service Providers (ROC Section 4.4) For the services being validated, does the entity have relationships with one or more thirdparty service providers that: Store, process, or transmit account data on the entity's behalf (for example, payment gateways, payment processors, payment service providers (PSPs, and off-site storage)) Manage system components included in the entity's Assessment (for example, via network security control services, anti-malware services, security incident and event management (SIEM), contact and call centers, web-hosting companies, and laaS, PaaS, SaaS, and FaaS cloud providers) Could impact the security of the entity's CDE (for example, vendors providing support via remote access, and/or bespoke software developers). If Yes: Name of Service Provider: **Description of Services Provided:** Amazon Web Services Cloud Service Provider A1Gateway **Payment Gateways** ACI Adven Airpay AmazonPay **AmexVPC** ApcoPay AsiaPaymentGateway AstroPayCard AuthorizeNet Awepay Bambora **BankSEND** BitPay BlueSnap **BraintreePayments** Cardknox Cashflows **CASHlib** Cashterminal CashToCode CauriPayment Cayan **CCAvenue** Chase CheckoutCom Circle Citadel Clearhaus



**INOVAPAY** 

**CODVoucher** Coinbase CoinGate CoinPayments Conekta Coppr Credorax Cryptonator CyberSource DataCash Dengi Dimoco Directa24 dLocal Dragonphoenix **EBANX** ecoPayz **EcorePay** Elavon eMerchantPay **EMS** ePay **EPG** EPro Euteller eZeeWallet ezyEFT FasterPay **Finrax** FinTecSystems Flexepin Forte FundSend **GET** Gigadat GlobalOnePay Gooney Gpaysafe Greenbox HiPay iCanPay **ICEPAY** iCheque iDebit Ilixium Ingenico



PayPal Payper Payr

Inovio InstaDebit Intuit **IpayOptions** Jeton JetPay Khelocard Klarna Konnektive loonie LPG MaxiCash MercadoPago MiFinity Moneris MtaPay MuchBetter MyFatoorah Neosurf Netbanking Neteller **NGenius** NinjaWallet NMI **NOWPayments** NuaPay OchaPay Onlineueberweisen OnRamp Pagadito Pagsmile Panamerican ParamountEft ParamountInterac Pay4Fun PayCash PayClub Payeezy Payflow PaymentAsia PaymenTechnologies **PaymentsOS** Paymero Paynote



Walpay WesternUnion Wirecard

WorldlineAtosFrankfurt

Paysafe Paysafecard Paysafecash PayTabs PayULatam Payvision Piastrix Pin4Pay Plugnpay PostFinance **PPRO** Prosa Rapyd Realex Realtime Redsys Rotessa **RPN** Safecharge Sagepay SaltarPay SeamlessChex SecureTrading SecurionPay Skrill SmartInvoice **SMSVoucher** Sofort SparkPay **STPMexico** Stripe Telr **ToditoCash** Truevo Trustly TrustsPay **TWINT UPayCard USAePay** VantivLitle **VCreditos** vegaaH Wallet88



| Worldpay                                      |                 |
|---|-----------------|
| XPay  |                 |
| Zimpler                                       |                 |
| Zotapay                                       |                 |
|   |                 |
|   |                 |
|   |                 |
|   |                 |
|   |                 |
|   |                 |
|   |                 |
|   |                 |
| Note: Requirement 12.8 applies to all entitie | s in this list. |



## Part 2g. Summary of Assessment (ROC Section 1.8.1)

Indicate below all responses provided within each principal PCI DSS requirement.

| PCI DSS<br>Requirement | More than requirer | Requirement Finding  More than one response may be selected for a given requirement. Indicate all responses that apply. |            |                 |                        | Select If Below Method(s)<br>Was Used |  |
|------------------------|--------------------|---|------------|-----------------|------------------------|---------------------------------------|--|
| rrequirement           | In Place           | Not Applicable  | Not Tested | Not in<br>Place | Customized<br>Approach | Compensating<br>Controls              |  |
| Requirement 1:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 2:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 3:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 4:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 5:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 6:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 7:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 8:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 9:         | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 10:        | $\boxtimes$        |   |            |                 |                        |                                       |  |
| Requirement 11:        | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Requirement 12:        | $\boxtimes$        | $\boxtimes$   |            |                 |                        |                                       |  |
| Appendix A1:           |                    | $\boxtimes$   |            |                 |                        |                                       |  |
| Appendix A2:           |                    |   |            |                 |                        |                                       |  |



### **Section 2** Report on Compliance

(ROC Sections 1.2 and 1.3.2)

| Date Assessment began:  Note: This is the first date that evidence was gath                                       | 22-Jun-2024            |                      |            |
|---|------------------------|----------------------|------------|
| Date Assessment ended:  Note: This is the last date that evidence was gath  | 7-Aug-2024             |                      |            |
| Were any requirements in the ROC unable to be   | met due to a legal cor | nstraint?            | ☐ Yes ⊠ No |
| Were any testing activities performed remotely?  If yes, for each testing activity below, indicate whe performed: | ether remote assessm   | nent activities were | ☐ Yes ☒ No |
| Examine documentation   | ⊠ Yes                  | ☐ No                 |            |
| Interview personnel   | ⊠ Yes                  | □No                  |            |
| Examine/observe live data   | ⊠ Yes                  | □No                  |            |
| Observe process being performed   | ⊠ Yes                  | □ No                 |            |
| Observe physical environment  | ⊠ Yes                  | □No                  |            |
| Interactive testing   | ⊠ Yes                  | □No                  |            |
| Other:  | ☐ Yes                  | □ No                 |            |



### **Section 3** Validation and Attestation Details

## Part 3. PCI DSS Validation (ROC Section 1.7)

| This AOC   | is based on results noted   | in the ROC dated (Date of Report as noted in the ROC 14-Aug-2024).   |  |  |  |
|--|---|--|--|--|--|
| Indicate below whether a full or partial PCI DSS assessment was completed: |   |  |  |  |  |
|  |   |  |  |  |  |
|  |   | e requirements have not been assessed and were therefore marked as Not not assessed is noted as Not Tested in Part 2g above.   |  |  |  |
|  |   | ne ROC noted above, each signatory identified in any of Parts 3b-3d, as apliance status for the entity identified in Part 2 of this document (select one):   |  |  |  |
|  | as being either In Place of   | f the PCI DSS ROC are complete, and all assessed requirements are marked r Not Applicable, resulting in an overall <b>COMPLIANT</b> rating; thereby Rebilly, demonstrated compliance with all PCI DSS requirements except those noted  |  |  |  |
|  | Non-Compliant: Not all sections of the PCI DSS ROC are complete, or one or more requirements are marked as Not in Place, resulting in an overall NON-COMPLIANT rating; thereby (Service Provider Company Name) has not demonstrated compliance with PCI DSS requirements. |  |  |  |  |
|  | Target Date for Compliance: YYYY-MM-DD  |  |  |  |  |
|  |   | orm with a Non-Compliant status may be required to complete the Action Plan . Confirm with the entity to which this AOC will be submitted before   |  |  |  |
|  | as Not in Place due to a le<br>assessed requirements ar<br>COMPLIANT BUT WITH   | al exception: One or more assessed requirements in the ROC are marked egal restriction that prevents the requirement from being met and all other remarked as being either In Place or Not Applicable, resulting in an overall LEGAL EXCEPTION rating; thereby (Service Provider Company Name) has with all PCI DSS requirements except those noted as Not Tested above or egal restriction. |  |  |  |
|  | This option requires additional review from the entity to which this AOC will be submitted.   |  |  |  |  |
|  | If selected, complete the following:  |  |  |  |  |
|  | Affected Requirement  | Details of how legal constraint prevents requirement from being met  |  |  |  |
|  |   |  |  |  |  |
|  |   |  |  |  |  |



| Part 3a. Service Provider Acknowledgement                     |   |  |                                     |  |  |  |  |
|---|---|--|-------------------------------------|--|--|--|--|
| Signatory(s) confirms: (Select all that apply)                |   |  |                                     |  |  |  |  |
| $\boxtimes$   | The ROC was completed according to <i>PCI DSS</i> , Version 4.0 and was completed according to the instructions therein.                          |  |                                     |  |  |  |  |
|   | All information within the above-referenced ROC and in this attestation fairly represents the results of the Assessment in all material respects. |  |                                     |  |  |  |  |
|   | PCI DSS controls will be maintained at all times, as applicable to the entity's environment.  |  |                                     |  |  |  |  |
| ·   |   |  |                                     |  |  |  |  |
| Part 3b. Service Provider Attestation                         |   |  |                                     |  |  |  |  |
|   |   |  |                                     |  |  |  |  |
| Sa  | muel L Lamontagne   |  |                                     |  |  |  |  |
| Signature of Service Provider Executive Officer 1             |   |  | Date: 14-Aug-2024                   |  |  |  |  |
| Service Provider Executive Officer Name: Samuel L Lamont      |   |  | Title: Sr. Devops Security Manager  |  |  |  |  |
| ·   |   |  |                                     |  |  |  |  |
| Part 3c. Qualified Security Assessor (QSA) Acknowledgement    |   |  |                                     |  |  |  |  |
| Assessment, indicate the role performed:                      |   | ☑ QSA performed testing procedures.          |                                     |  |  |  |  |
|   |   | QSA provided other assistance.               |                                     |  |  |  |  |
|   |   | If selected, describe all role(s) performed: |                                     |  |  |  |  |
| Barry Johnson   |   |  |                                     |  |  |  |  |
|   | ature di∕Lead QSA ↑   |  | Date: 14-Aug-2024                   |  |  |  |  |
| Lead QSA Name: Barry Johnson                                  |   |  |                                     |  |  |  |  |
| Barry Johnson   |   |  |                                     |  |  |  |  |
| Signature of Duly Authorized Officer of QSA Company 1         |   |  | Date: 14-Aug-2024                   |  |  |  |  |
| Duly Authorized Officer Name: Barry Johnson                   |   |  | QSA Company: Dara Security          |  |  |  |  |
|   |   |  |                                     |  |  |  |  |
| Part 3d. PCI SSC Internal Security Assessor (ISA) Involvement |   |  |                                     |  |  |  |  |
|   | ISA(s) was involved or assisted with this   | ☐ ISA(s) performed testing procedures.       |                                     |  |  |  |  |
| Asse  | essment, indicate the role performed:   | ☐ ISA(s) provided                            | ☐ ISA(s) provided other assistance. |  |  |  |  |
|   |   | If selected, describe all role(s) performed: |                                     |  |  |  |  |



#### Part 4. Action Plan for Non-Compliant Requirements

Only complete Part 4 upon request of the entity to which this AOC will be submitted, and only if the Assessment has Non-Compliant results noted in Section 3.

If asked to complete this section, select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement below. For any "No" responses, include the date the entity expects to be compliant with the requirement and provide a brief description of the actions being taken to meet the requirement.

| PCI DSS<br>Requirement | Description of Requirement  | Compliant to PCI<br>DSS Requirements<br>(Select One) |    | Remediation Date and<br>Actions<br>(If "NO" selected for any |
|------------------------|---|--|----|--|
|                        |   | YES  | NO | Requirement)   |
| 1                      | Install and maintain network security controls  |  |    |  |
| 2                      | Apply secure configurations to all system components  |  |    |  |
| 3                      | Protect stored account data   |  |    |  |
| 4                      | Protect cardholder data with strong cryptography during transmission over open, public networks                       |  |    |  |
| 5                      | Protect all systems and networks from malicious software  |  |    |  |
| 6                      | Develop and maintain secure systems and software  |  |    |  |
| 7                      | Restrict access to system components and cardholder data by business need to know                                     |  |    |  |
| 8                      | Identify users and authenticate access to system components   |  |    |  |
| 9                      | Restrict physical access to cardholder data   |  |    |  |
| 10                     | Log and monitor all access to system components and cardholder data   |  |    |  |
| 11                     | Test security systems and networks regularly  |  |    |  |
| 12                     | Support information security with organizational policies and programs  |  |    |  |
| Appendix A1            | Additional PCI DSS Requirements for Multi-<br>Tenant Service Providers  |  |    |  |
| Appendix A2            | Additional PCI DSS Requirements for<br>Entities using SSL/early TLS for Card-<br>Present POS POI Terminal Connections |  |    |  |











